



Effective Date: 9/19/2024

Re: Manufacturer Letter of Authorization

To whom it may concern:

As of the effective date set forth above, Cloud Software Group, Inc. ("Company") has authorized MicloudSW Ltd. ("Midis"), as its "Representative" within the country of Estonia and Company confirms that it will supply Midis, through Midis' affiliate MiCloudSW Cyprus Limited, and Midis' appointed Partners with the Authorized Products each listed below. This authorization is subject to the ongoing agreement between Company and Midis.

- S.Y.B. Estonia OÜ - Hobujaama 4 10151 Tallinn

Partner is authorized to resell the following Company Products generally available within the country:

- TIBCO
- Spotfire
- Information Builders
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Partner is not authorized to make any claims, representations or commitments on behalf of Company other than the standard product specifications and associated warranties available from Company as set forth in Company's standard licensing agreement and product documentation.

All other representations, claims or warranties by Partner are solely the responsibility of Partner.

Sincerely,

A handwritten signature in black ink, appearing to read "Rafael", written over a light blue horizontal line.

Rafael Carmona Toscano
Vice President, Legal

